

# Key Information Document

## Purpose

This document provides the investor with the key information about the offered investment product. The document is not marketing material. The law requires the provision of such information to enable the investor to understand the character of the product offered and the risks, expenses and possible profits and losses pertaining to it, and to make it easier for the investor to compare it with other products.

## Product

### Mandatum Pro Investment Insurance XMLFI9970060

PRIIP manufacturer is Mandatum Insurance Company Limited (Mandatum). Mandatum, which is part of Mandatum Group, is authorized by the Finnish Financial Supervisory Authority (FIN-FSA), which also regulates it, [www.mandatum.fi](http://www.mandatum.fi)

Call +358 200 31100 (lnc/mnc) for more information . Release Date: 01/01/2023

You are about to purchase a product that is not simple and may be difficult to understand.

## What is this product?

**Type:** Investment Insurance. Investment insurance is a product whose value is tied to the value of the underlying investments or, in the annual-interest alternative, to the amount of the annual interest and possible client bonus.

**Objectives:** The objective is to grow wealth through the investment objects linked to the contract. The investor selects a suitable appendix for his or her contract. The alternatives are the Mandate, Consultative and Investment Wealth Management Appendix. Through the appendices, the investor can select the most suitable investment strategy and return/risk profile. A broad range of investment objects is included in all of the appendices' selections, which can be listed or unlisted equities, fixed income investments, ETFs, funds, investment baskets, structural investments, derivatives, and money market investments.

**Intended Retail Investor:** Suits persons interested in growing their wealth, in investing their assets in the long term and/or transferring their wealth to future generations. The type of investors to whom the product is offered varies according to the investment options attached to the product. The investment options that can be selected for the insurance product are available at: [www.mandatum.fi/en/investments/key-information-documents/](http://www.mandatum.fi/en/investments/key-information-documents/).

**Insurance Benefits:** Includes life insurance. Life insurance cover is 101% of the savings until the insured person turns 65 after which it covers 100%. Life insurance compensation is paid to the beneficiaries specified by the policyholder.

**Product term:** The insurance contract is valid until the end of the contract period noted in the contract document. The insurance contract always ends at the latest when the insured person reaches 100 years of age. The insurance contract may end prior to this due to death or termination. The policyholder is entitled to terminate the insurance contract at any time and receive the price-list-based surrender value. The insurance company is entitled to terminate the contract if the policyholder or insured neglects his or her duty of disclosure intentionally or out of negligence which cannot be considered slight.

## What are the risks & what could I get in return?

The summary risk indicator is a guide to the level of risk of this product compared to other products.

The return and risks of the insurance product depend and vary directly according to the return and risk of the investment targets chosen by the investor for the contract. Investors should always familiarize themselves carefully with the special information of individual investment, as well as the associated risks and return expectations. Even the lowest risk category is not completely risk-free. The investor can lose the capital they invested and the return in part or in full.



The special information documents for the investment objects can be found via [www.mandatum.fi/en/investments/key-information-documents](http://www.mandatum.fi/en/investments/key-information-documents).

*The risk indicator assumes you keep the product for 20 years.*

## Performance Scenarios

The return on investment insurance is determined based on the performance of the investment objects the policyholder has chosen. The investor's personal taxation may also impact the final return received by the investor. The investment options that can be selected for the insurance product are available at: [www.mandatum.fi/en/investments/key-information-documents/](http://www.mandatum.fi/en/investments/key-information-documents/).

## What happens if Mandatum is unable to pay out?

The investor may suffer financial losses if Mandatum were to become insolvent. However, the solvency of insurance companies is strictly regulated. If the insurance company is placed in liquidation or bankruptcy, the interests of the policyholders are secured such that all insurance receivables, regardless of the insurance class and line, hold first preference to all of the company's assets during the company's liquidation and bankruptcy above all other receivables targeted at the company. Investment insurance is not covered by the Investors' Compensation Fund or the Deposit Guarantee Fund.

## What are the costs?

The Reduction in Yield (RIY) indicates how much the total costs you pay will reduce the potential return on the investment return you might get. The total costs take into account one-off, ongoing and incidental costs. The costs that are shown here are the range of cost of this product. The total costs of this product depend on the investment options attached to this product. The costs vary by investment option and can be found in the specific information document of the investment option in question.

The Reduction in Yield (RIY) shows what impact the total costs you pay will have on the investment return you might get. The total costs take into account one-off, ongoing and incidental costs. The costs that are shown here are the range of cost of this product. The table shows what the costs, including potential exit penalties, could mean for different holding periods. They include potential early exit penalties. The figures assume an investment of 10,000 euros. The figures are estimates and may change in the future. The costs incurred by the private investor vary depending on the investment option. The investment options that can be selected for the insurance product are available at: [www.mandatum.fi/en/investments/key-information-documents](http://www.mandatum.fi/en/investments/key-information-documents).

### Costs Over Time

Investment Scenarios 10,000.00€	If you cash in after 1 Y	If you cash in after 10 Years	If you cash in after 20 Years*
Total cost	406.60 - 540.50	198.55 - 1,483.81	296.10 - 2,674.20
Impact on return (RIY) per year	4.08 - 5.42	0.20 - 1.60	0.16 - 1.55

\*recommended holding period

### Composition of Costs

#### One-off costs

Entry Costs %	0.06 - 0.06	Annual cost impact if you exit after recommended holding period.
Exit Costs %	0.00 - 0.00	Annual cost impact if you exit after recommended holding period.

#### Ongoing costs

Management fees and other administrative or operating costs %	0.00 - 0.00	The impact of the costs of us buying and selling underlying investments for the product.
Transaction costs %	0.10 - 1.50	The impact of the costs that we take each year for managing your investments.

#### Incidental costs

Performance fees %	0.00 - 0.00	The impact of the performance fee.
Carried Interests %	0.00 - 0.00	The impact of carried interests.

## How long should I hold it and can I take money out early?

### Recommended minimum holding period: 20 years

Recommended minimum investment period: 20 y. This product is intended for long-term saving. The recommended minimum investment period is connected to the investment periods of the investment objects linked to the product. The savings can be withdrawn in part or in full before the end of the contract period. Over the first three years, a surrender fee according to the price list is charged on surrenders. The product comes with the right to cancel, i.e. the policyholder has the right to cancel the investment insurance he or she has taken out within 30 days of receiving the contract document. Notice of cancellation must be made in writing. Subsequent to cancellation, the investments made by the policyholder will be refunded, less any possible depreciation in the value of the investment objects.

## How can I complain?

The investor can complain about the product, the activities of the product's developer or the party selling the product/providing advice by contacting Mandatum either on our Web Service through an online message at the address [www.mandatum.fi](http://www.mandatum.fi) or calling our customer services at tel. +358 200 31100 (lnc/mnc). The complaint can also be made by letter. The feedback will be handled according to current legislation. The processing of the matter will take place without delay, however, within a maximum of 30 days.

### Postal Address:

Mandatum Henkivakuutusosakeyhtiö  
Asiakasposti/2011 Kalevantie 3  
20520 Turku

### Email:

[asiakaspalvelu@mandatum.fi](mailto:asiakaspalvelu@mandatum.fi)

Mandatum's decision may be submitted for consideration to the Finnish Financial Ombudsman Bureau (FINE [www.fine.fi](http://www.fine.fi)), the Finnish Insurance Complaints Board or another body issuing recommended decisions. Mandatum's decision can also be appealed to the Helsinki District Court or the Finnish District Court of the district in which the complainant permanently resides.

## Other Relevant Information

Investors must carefully familiarise themselves with the terms and conditions and brochures relating to the insurance and investments before taking out or changing an insurance policy or selecting or changing investments. The product's other statutory materials, product description, terms and conditions, and price list are given with the insurance application. The investor can also get them by calling Mandatum's customer service on 0200 31100 (lnc/mnc).