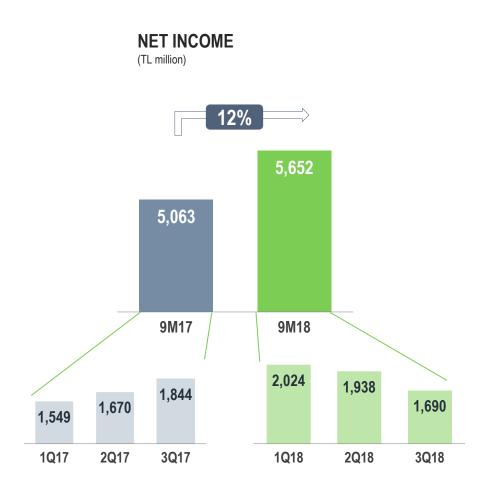


### SUSTAINED STRONG EARNINGS PERFORMANCE...







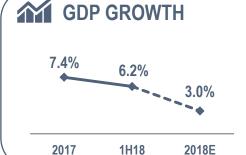








## ...IN A RAPIDLY CHANGING OPERATING ENVIRONMENT



- ▶2H18 -- Decelerating economic activity
  - Worsening high frequency indicators,
  - High statistical base impact of last year
  - Expected negative effects of recent financial shocks







- ➤ 2H18 -- Tight policies to curb worsening inflation
  - Rising funding costs for the banking sector pressure core spread, yet CPI linkers continue to serve as a hedge

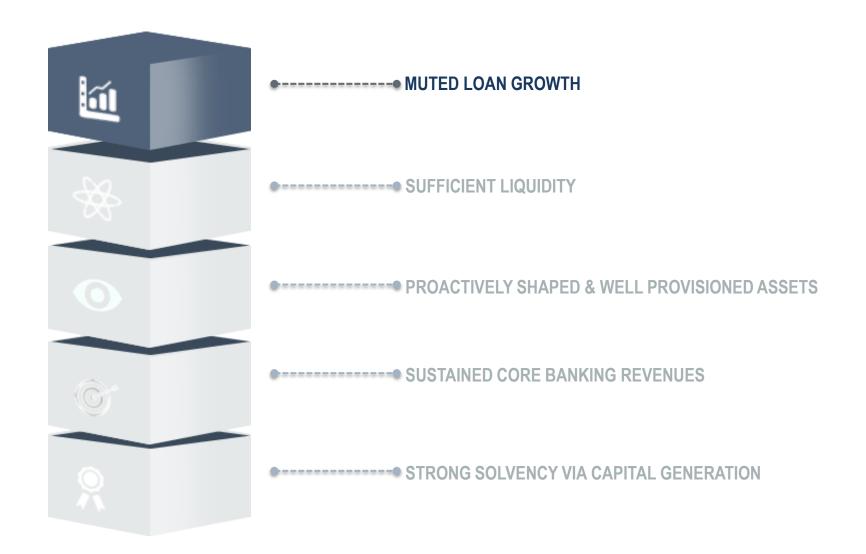


- ► Comprehensive and consistent policy mix to curb currency volatility:
  - Strengthened policy mix by New Economic Plan (NEP) -- Prudent stance of the fiscal policy should complement the already tight monetary policy conditions to re-balance the economy



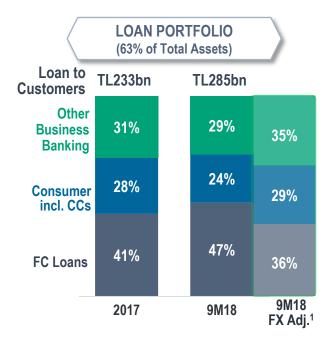
# **3Q18 PERFORMANCE**



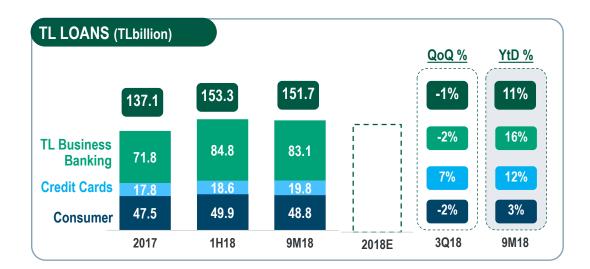


### **MUTED LOAN GROWTH**

## -- Balanced lending mix

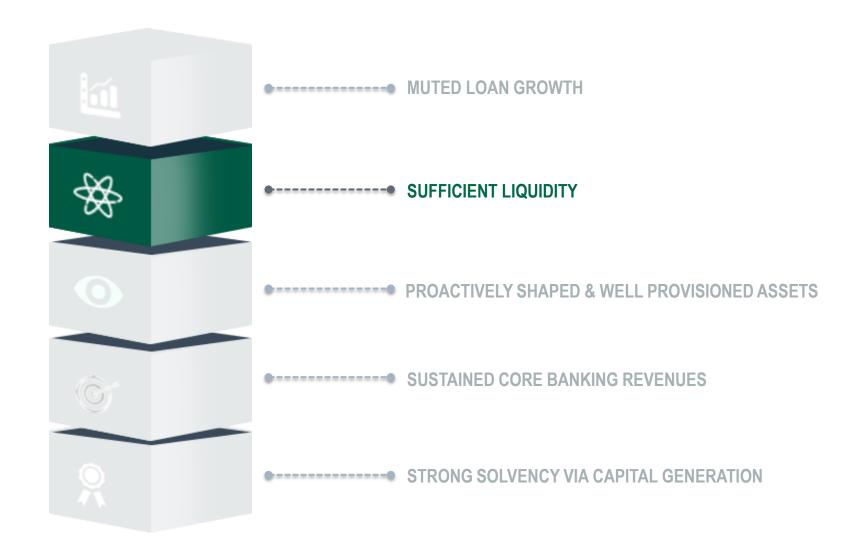


- ▶ Growth in TL loans cut pace both in retail & business banking, due to the deceleration in economic activity & high interest rate environment
- ► FC loans continue to diminish, yet the share of FC loans in total loans was inflated due to depreciation in TL

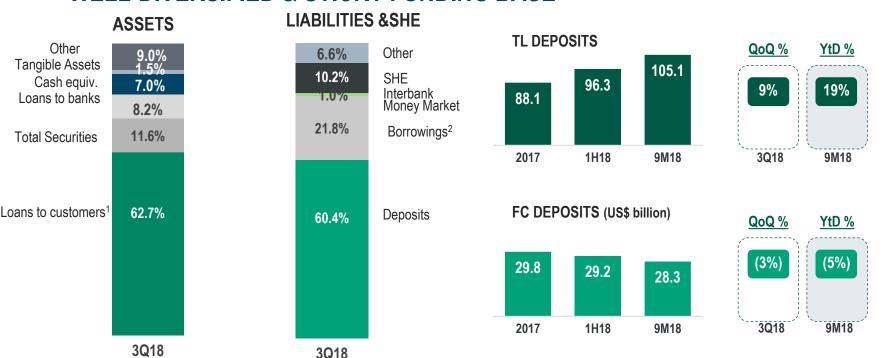


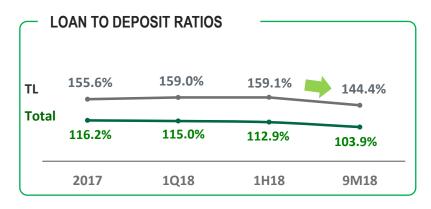


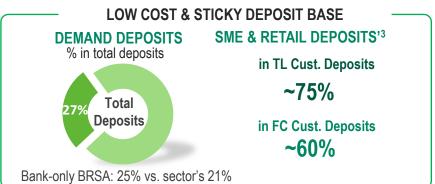




## WELL-DIVERSIFIED & STICKY FUNDING BASE







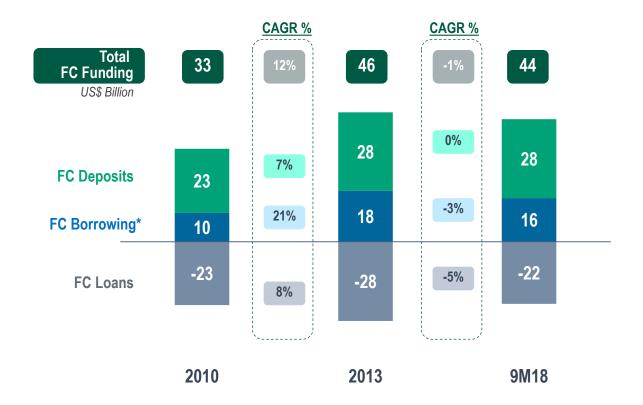


<sup>1</sup> Including factoring and leasing receivables

<sup>2</sup> Includes Loans and advances from banks& other institutions, Debt Securities Issued, Subordinated liabilities & Financial liabilities at fair value through profit or loss

<sup>3</sup> Based on Bank-only MIS data

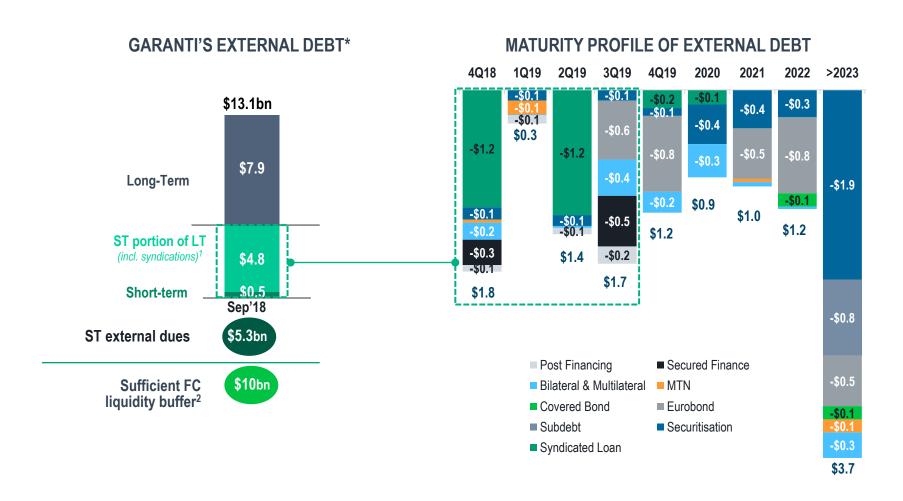
## LOWER DEPENDENCY ON FC FUNDING AS FC LOANS CONTINUE TO DIMINISH





<sup>\*</sup> Includes Loans and advances from banks& other institutions,bonds payable, money market placements Subordinated liabilities & Financial liabilities at fair value through profit or loss

## SUFFICIENT LIQUIDITY & MANAGEABLE EXTERNAL DEBT STOCK





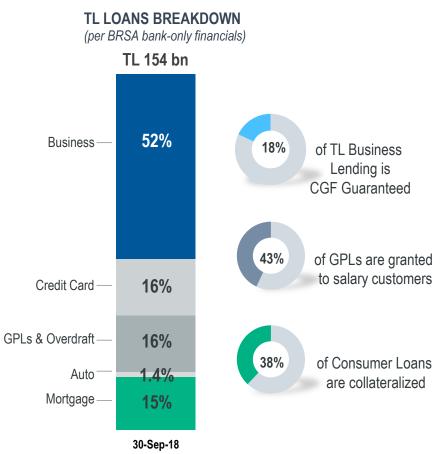
<sup>\*</sup> Bank-only external debt. Includes TL covered bonds and excludes on balance sheet IRS transactions

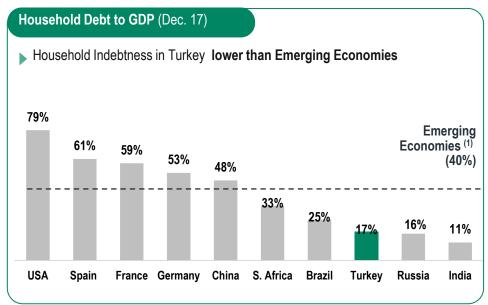
<sup>1</sup> Syndications with 367 days maturity

<sup>2</sup> FC Liquidity Buffer: Readily available liquidity buffer without CB reserves, any unsecured issuances, asset reductions, deposit accummulations, asset sales



## STRUCTURE OF TL LOAN PORTFOLIO





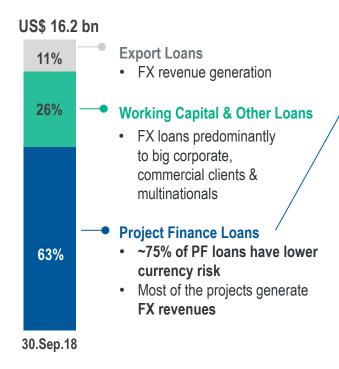
« >90% of TL loans are fixed rate. »



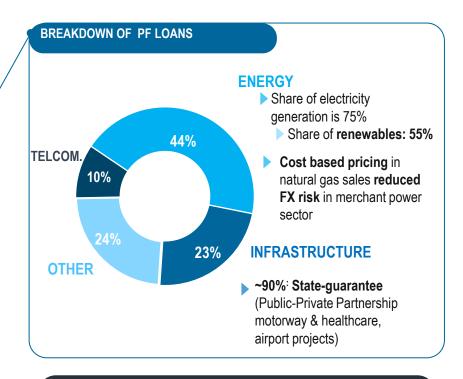
#### STRUCTURE OF FC LOAN PORTFOLIO

#### **FC LOANS BREAKDOWN**

(per BRSA bank-only financials)



« FX sensitivity analysis are regularly conducted as part of the proactive staging and provisioning practices»



# Regulation to preserve customers against currency shocks and risks

- FX lending to consumers already prohibited
- As of May 18; companies with outstanding FC loan balance < \$15 Mn will be restricted\*</li>

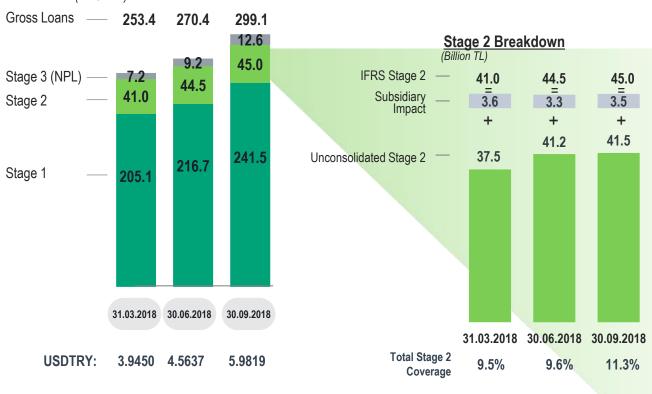




### PRUDENTLY DEFINED IFRS 9 CRITERIA REFLECTED ON STAGING

#### LOAN PORTFOLIO BREAKDOWN

(Billion TL)



Share of Stage 2 in Performing Loans



Not comparable among banks mainly due to:

Differentiation in quantitative assesment criteria (SICR<sup>1</sup> definition)

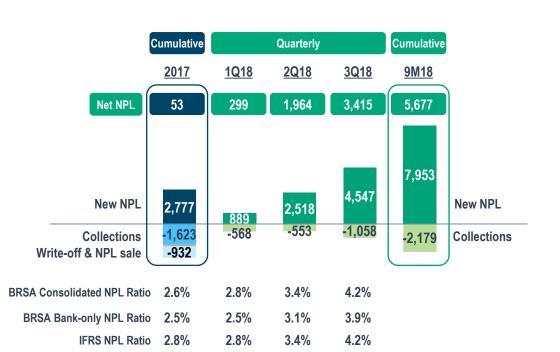
Approach difference for qualitative assessment as was the case in the past for watch list classification.



# ASSET QUALITY WILL BE ADVERSELY IMPACTED BY SIGNIFICANT CHANGE IN MACRO CONDITIONS -- Managing the impact is the top priority

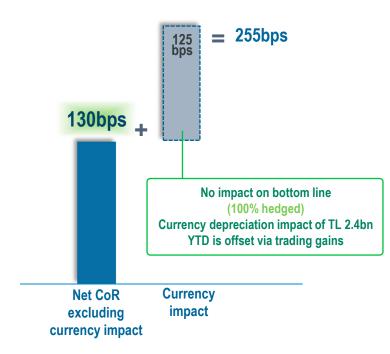
#### **NET NPL FLOW**

(per BRSA Consolidated financials, TL million)



#### **NET CUMULATIVE CoR**

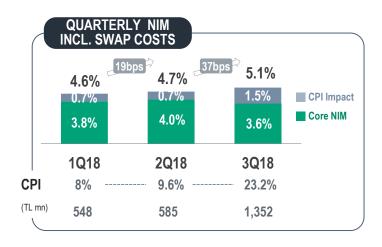
(per BRSA Consolidated Financials)

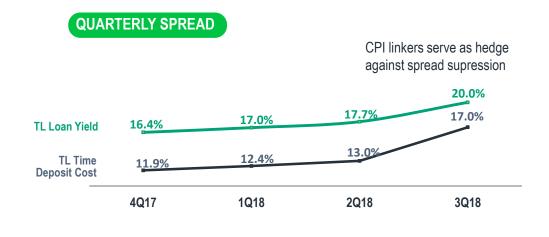


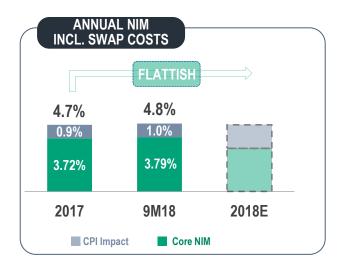


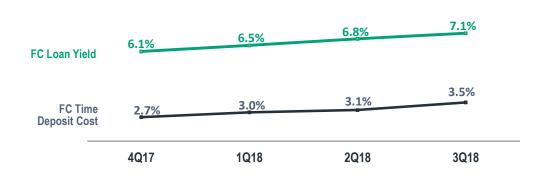


# SUSTAINED CORE BANKING REVENUES Dynamic B/S management in defense of NIM







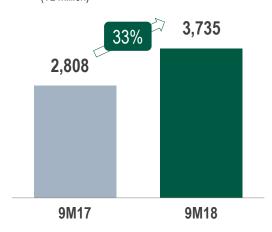


## SUSTAINED CORE BANKING REVENUES

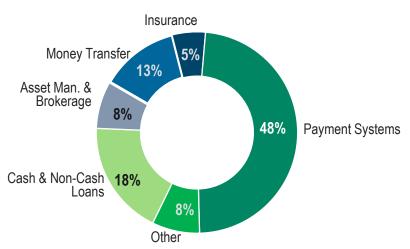
#### Well-diversified fee base

#### **NET FEES & COMMISSIONS**

(TL million)



#### NET FEES & COMMISSIONS BREAKDOWN<sup>1</sup>



## **▶** Payment systems

**Leading** position in **issuing & acquiring** businesses Strong **merchant network &** actively managed relations Increasing contribution from clearing & merchant commissions

## Money transfer

**Leader** in interbank money transfer: **14%** market share **Leader** in swift transactions: **17%** market share

#### **▶** Insurance

Leader in **number of pension participants**Focus on **digital-only products** 

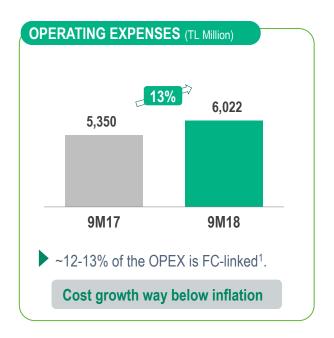
## Digital Channels

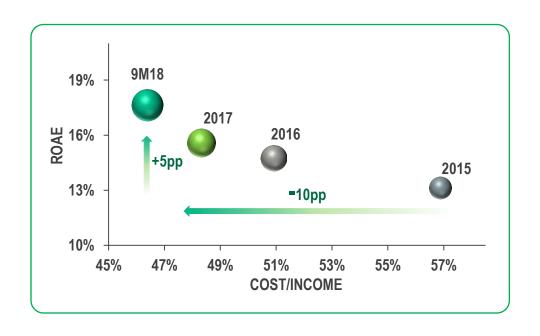
Digital channels' share in non-credit linked fees: 46% Share of digital sales in total sales: 43% Leading position: 7mn digital customer (32% YoY increase)

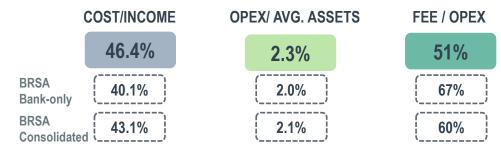


## SUSTAINED CORE BANKING REVENUES

# Disciplined cost management











#### STRONG SOLVENCY VIA CAPITAL GENERATION



#### **Temporary measures**

- FX Rate Fixing on RWA calculation
- Suspension of MtM losses on CAR calculation

Total Impact: 237bps (Bank-only)
225bps (Consolidated)





1 Required CAR for 2018 = [8.0% + SIFI Buffer for Group 3 (1.5%) + Capital Conservation Buffer (1.875%) + Counter Cyclical Buffer (0.09%)]



## **GOING FORWARD**

# Deteriorating Macro Environment Posing Downside on Growth & Provisioning

TL Loans	<14%	1
FC Loans (in US\$)	Shrinkage	$\Leftrightarrow$
NPL Ratio	<b>4-4.5%</b> (No NPL sale assumed)	1
Net Cost of Risk	~150 bps (excl. currency impact) <sup>1</sup>	1
NIM including swap cost	Flat (including CPI impact)	1
Fee Growth (yoy)	> 20%	1
Opex Growth (yoy)	~10%	$\iff$
ROAE	> 17%	1
ROAA	> 2.2%	1



# **APPENDIX**

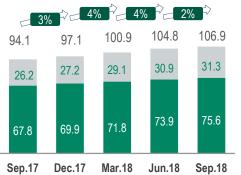
Pg. 24	Retail Loans
Pg. 25	Securities portfolio
Pg. 26	Summary Balance Shee
Pg. 27	Summary P&L

### **APPENDIX: RETAIL LOANS**

#### **RETAIL LOANS**

(TL billion)





## **MORTGAGE LOANS**

(TL billion)



5%

YoY

#### **Market Shares\***

Sep'18	QoQ	Rank
22.4%	+14bps	#1
25.7%	+11bps	#1
47.4%	+8bps	#1
18.6%	+20bps	#1
	22.4% 25.7% 47.4%	22.4% +14bps 25.7% +11bps 47.4% +8bps

<sup>\*</sup> Among private banks, rankings as of June 18

14.6%2

#### Pioneer in cards business

# of CC Isc customers Vo

Issuing Volume

19.1%²

Acquiring Volume

19.1%²

#### **AUTO LOANS**

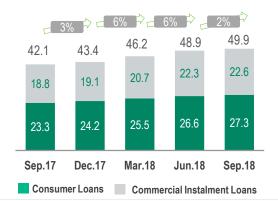
(TL billion)





#### GENERAL PURPOSE LOANS<sup>1</sup>

(TL billion)



#### **CREDIT CARD BALANCES**

(TL billion)

+18%

YoY





Note: Based on BRSA Consolidated Financials.

1 Including other loans and overdrafts

2 Cumulative figures as of September 2018, as per Interbank Card Center data.

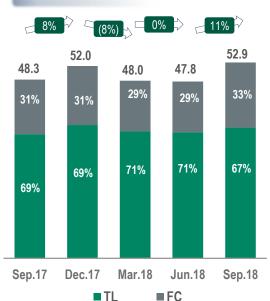
Note: (i) Sector figures used in market share calculations are based on bank-only BRSA weekly data as of 28.09.2018



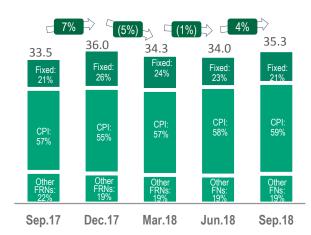
## **APPENDIX: SECURITIES PORTFOLIO**

#### Total Securities (TL billion)

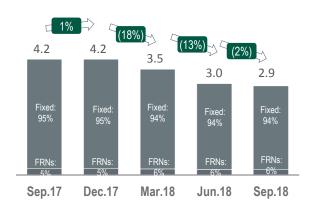
12% of Total Assets



TL Securities (TL billion)

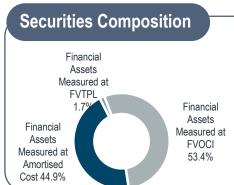


#### FC Securities (US\$ billion)









## Unrealized MtM loss¹ (pre-tax)

~TL 1,326mn loss as of Sep'18



# **APPENDIX: SUMMARY BALANCE SHEET**

TL Million

ASSETS	31.03.2018	30.06.2018	30.09.2018
Cash and Cash Equivalents <sup>1</sup>	25,374	29,232	69,023
Securities	47,997	47,786	52,908
Loans to Customers	243,620	259,265	285,176
Tangible Assets	6,263	6,413	6,601
Other	34,939	41,206	40,929
TOTAL ASSETS	358,192	383,901	454,637

LIABILITIES & SHE	31.03.2018	30.06.2018	30.09.2018
Deposits from Customers	207,885	222,830	267,067
Deposits from Banks	3,909	6,832	7,528
Repo Obligations	7,515	7,181	4,375
Borrowings <sup>2</sup>	75,704	80,254	98,968
Other	20,471	22,400	30,139
SHE	42,710	44,405	46,560
TOTAL LIABILITIES & SHE	358,192	383,901	454,637



# **APPENDIX: SUMMARY P&L**

TL	Million	3M18	6M18	9M18
(+)	Net Interest Income	3,510	7,350	12,067
	(+) NII excluding CPI linkers' income	2,961	6,216	9,581
	(+) Income on CPI linkers	548	1,134	2,486
(+)	Net Fees & Comm.	1,228	2,411	3,735
(-)	Provisions for loans and other credit risks, net	-803	-1,478	-2,943
(-)	OPEX	-1,977	-3,996	-6,022
=	OPERATING INCOME	1,958	4,287	6,837
(+)	Net Trading & FX gains/losses	269	177	464
(+)	Other income	371	629	899
	(+) Gains from asset sale	126	126	126
	(+) Net Insurance Business Income	136	266	378
	(+) Other	109	237	395
(-)	Taxation and other provisions	-574	-1,130	-2,548
	(-) Free Provision	0	0	-700
	(-) Other Provision & Taxation	-574	-1,130	-1,848
=	NET INCOME	2,024	3,962	5,652

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