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# How to contact us

### Call us:

0800 587 5051 (when calling from within the UK) +44 (0)1268 443 920 (when calling from outside the UK) Lines are open 9am to 5pm (UK time) each normal business day

### Write to us:

Neptune Investment Management PO Box 9004 Chelmsford CM99 2WR United Kingdom

#### Visit our website:

www.neptunefunds.com

# **Legal information**

This document is issued by Neptune Investment Management Limited ("Neptune") which is authorised and regulated by the Financial Conduct Authority in the conduct of investment business. FCA registration number: 416015. Neptune Funds are available to any persons that may be marketed to under the Financial Services and Markets Act (Promotion of Collective Investment Schemes) (Exemptions) Order 2001.

# **About this document**

Neptune Investment Management Limited offers a range of investment funds and provides a number of investment products (Individual Savings Accounts, Junior Individual Savings Accounts and Regular Savings Plans).

This document offers you useful and practical information about investing with us. You should read it together with the Key Investor Information Documents for the funds that interest you. For further information about the funds themselves please refer to the relevant Prospectus. These are available from the Literature Library page on our website.

For the purposes of this document, the term 'Neptune Investment Funds' relates to Neptune Investment Funds, Neptune Investment Funds II, Neptune Investment Funds IV, Neptune Balanced Fund and Neptune Quarterly Income Fund.

Neptune Investment Funds, Neptune Investment Funds II and Neptune Investment Funds IV are Open Ended Investment Companies ('OEICs'). An OEIC is a company that offers subfunds that enable you to invest in stock markets.

The Neptune Balanced Fund and the Neptune Quarterly Income Fund are Unit Trusts. A Unit Trust is a fund that enables you to invest in stock markets.

Throughout this document we will collectively refer to the Unit Trusts and the OEIC sub-funds as 'funds'.

Both OEIC and Unit Trust funds are pooled investment vehicles, meaning that you invest your money with that of other investors. Your money will then buy shares or other securities in companies that the fund manager selects. The value of your investment is directly related to the underlying value of the fund's holdings.

When you invest in an OEIC you buy shares in the sub-fund. When you invest in a unit trust you buy units in the fund. Both OEIC and Unit Trust funds are "open-ended" which means that as the funds get bigger and more shares/units are issued as more people invest. Likewise, the funds will shrink in size and shares/units will be cancelled when investors decide to sell their investments.

# We currently offer the following funds:

## **Neptune Investment Funds (OEIC)**

- Neptune China Fund
- Neptune European Opportunities Fund
- Neptune Global Alpha Fund
- Neptune Global Equity Fund
- Neptune Global Income Fund
- Neptune Income Fund
- Neptune India Fund
- Neptune Japan Opportunities Fund
- Neptune Latin America Fund
- Neptune Russia & Greater Russia Fund
- Neptune UK Mid Cap Fund
- Neptune UK Opportunities Fund
- Neptune US Income Fund
- Neptune US Opportunities Fund

#### **Neptune Investment Funds II (OEIC)**

- Neptune Emerging Markets Fund
- Neptune Global Smaller Companies Fund

# **Neptune Investment Funds IV (OEIC)**

- Neptune Global Technology Fund
- Neptune Japan Equity Fund

#### **Unit Trusts**

- Neptune Balanced Fund
- Neptune Quarterly Income Fund

All of our funds are available for direct investment and via Individual Savings Accounts (ISAs) and Junior Individual Savings Accounts (JISAs).

We do not offer advice on the suitability of our funds and products. If you are in any doubt about the suitability of your investment you should seek advice from a financial adviser before you complete an application form.

# Before investing and dealing

Before making any investment in our funds, it is important that you read the Key Investor Information Document on the relevant fund and share class. These two-page documents are designed to provide you with essential facts about Neptune funds when you are considering an investment.

The layout and content of the Key Investor Information Documents are determined by European law for these type of funds, enabling easy comparison between all funds and their key characteristics. The main sections of the document cover the objective of the fund, what the charges are, how the fund has performed and what risks are associated with it. These documents are regularly updated and can be found on our website or requested by calling us on the numbers provided on page 3.

By law, investors will need to confirm that they have read **this fund and share class specific document** prior to making an investment. To help you identify the Key Investor Information Document relevant to your investment, overleaf we explain the main features of each share class and the differences between them.

#### What are share classes?

Each Neptune fund has a number of share classes, sometimes called unit classes, which are designed for different types of investor. Investors need to select a specific share class when placing deals into one of our funds

Where there are different share classes for a fund, they all invest in the same underlying portfolio. However, differences may include whether the share class automatically reinvests or pays out as cash the income the fund receives from its holdings.

Another key difference is that charges may differ across share classes, meaning that they come with different costs to the investor. Some share classes have lower charges because they are designed for institutional investors with large amounts to invest. In these cases, the minimum investment amount for that share class may be very high, meaning that most individual investors cannot place a deal in that share class.

# Neptune's Share Classes explained

Neptune typically offers four different share classes on its funds: A shares, B shares, C shares and D shares. In addition, some Neptune funds have Accumulation and/or Income options, along with different currency choices. Each share class is designed for specific investors, as explained below.

#### 'A' Share Class

A share classes require a relatively low initial investment amount, typically £1,000, and are predominantly used by private direct investors. If you are investing directly with Neptune it is likely to be through the A share classes.

These share classes are only available for direct investors, 'legacy' business from financial intermediaries and investment by clients not impacted by the Retail Distribution Review (RDR).

#### 'B' Share Class

B share classes are used for all investments that are introduced through financial advisers. The minimum investment amount is also typically £1,000 and if you are investing through a financial adviser, it is possible that the B share classes are being used.

#### 'C' Share Class

C share classes are specifically designed for institutional clients with larger sums of money to invest. These share classes do not impact most clients investing directly with Neptune owing to their £250,000 minimum investment level.

## 'D' Share Class

D share classes are only available to clients who actively market and distribute such shares (or whom Neptune believes intend to do so) and who satisfy our conditions for investment in such shares.

#### 'F' Share Class

F share classes are only available on the Neptune Global Income Fund, with an ongoing charge figure capped at 0.25%. This offer is only available until 1 January 2018.

#### What about Accumulation (Acc) and Income (Inc) Share Classes?

In addition to the A, B, C or D share classes, some Neptune funds also offer both Accumulation and Income share classes e.g. A Acc, A Inc, B Acc etc. The income earned from an investment is treated differently in each share class and therefore the distinction is important.

Investors who own Accumulation shares will have any income earned by the Fund's underlying investments, typically dividends paid by companies, automatically reinvested into the fund, and this is reflected in the share price.

Investors who own Income shares can receive the income as cash into a bank account. Where income is earned, it is paid out either twice a year, or quarterly, depending on the fund and its objective.



# **Reinvesting income with an Income Share Class**

Investors who hold income shares can also choose to reinvest their income in the fund, but it works differently to Accumulation shares. Instead of being automatically reinvested into the fund, the income is used to buy additional new shares for that individual investor, so there is no change to the share price

### **US dollar and euro Share Classes**

For some funds there are US dollar (USD) and euro (EUR) share classes in addition to the sterling (GBP) share classes. To invest in these share classes you must use the appropriate currency. Neptune's Regular Saving Plans are not available on these share classes and the minimum initial investment is different to that of the sterling share classes.

# **Retail Distribution Review & Neptune**

In June 2006 the UK regulator initiated the Retail Distribution Review (RDR). The RDR was set up with the aim of improving clarity for investors, raising the professional standards of advisers and creating a more transparent fee structure for advisers. The provisions of the RDR came into effect on 31 December 2012. You can learn more about the RDR at www.fca.org.uk

# Investing and dealing

#### How do I invest in the funds?

Before making any investment in our funds, it is important that you read the Key Investor Information Document on the relevant fund and share class.

The table below gives you information on the minimum investment you can make with us. You can invest by lump sum or, if you are investing in the Unit Trusts and the GBP share classes of the OEIC's, you can make regular savings contributions via the Regular Savings Plan (RSP). The table also lists the minimum amount you can add to your investment as well as the minimum balance you must hold. At our discretion, we may allow you to invest a lower amount.

There is no maximum limit to the amount you may invest in our funds, but HM Revenue & Customs restricts the amount you may invest each year in a ISA or JISA. For more information on investing in a ISA or a JISA please refer to pages 15 and 16.

#### **Minimum investment levels for Neptune Investment Funds**

For details on share/unit classes available and the minimum investment levels required for Neptune funds, please see the table below. Minimum investment levels are at the discretion of Neptune.

lump sum top up regular investment you must you can plan make per fund fund you can make per fund fund make per fund	balance you must hold at all times
Neptune China Fund A Acc GBP £1,000 £50 £50	£1,000
Neptune China Fund C Acc GBP £250,000 No minimum Not available	£250,000
Neptune European Opportunities Fund A Acc EUR €1,000 €50 Not available	€1,000
Neptune European Opportunities Fund A Acc GBP £1,000 £50 £50	£1,000
Neptune European Opportunities Fund A Inc GBP £1,000 £50 £50	£1,000
Neptune European Opportunities Fund B Acc EUR €1,000 €100 Not available	€1,000
Neptune European Opportunities Fund B Acc GBP £1,000 £100 £100	£1,000
Neptune European Opportunities Fund B Inc GBP £1,000 £100 £100	£1,000
Neptune European Opportunities Fund C Acc EUR €250,000 No minimum Not available	€250,000
Neptune European Opportunities Fund C Acc GBP £250,000 No minimum Not available Reptune European Opportunities Fund C Inc GBP £250,000 No minimum Not available Reptune European Opportunities Fund C Acc GBP HGD £250,000 No minimum Not available Neptune European Opportunities Fund D Acc GBP HGD £100m No minimum Not available Neptune European Opportunities Fund D Acc GBP £100m No minimum Not available Neptune European Opportunities Fund D Acc GBP £100m No minimum Not available Neptune European Opportunities Fund E Inc GBP £50m No minimum Not available Neptune Global Alpha Fund A Acc GBP £1,000 £50 £50 Reptune Global Equity Fund A Acc EUR €1,000 €50 Not available Neptune Global Equity Fund A Acc GBP £1,000 £50 £50 Reptune Global Equity Fund A Acc GBP £1,000 £50 S50 Reptune Global Equity Fund A Acc GBP £1,000 £50 S50 Reptune Global Equity Fund A Acc GBP £1,000 £50 Reptune Global Equity Fund A Acc GBP £1,000 £50 S50 Reptune Global Equity Fund A Acc GBP £1,000 £50 Reptune Global Equity Fund A Acc GBP £1,000 £50 Reptune Global Equity Fund A Acc GBP £1,000 £50 Reptune Global Equity Fund A Acc GBP £1,000 £50 Reptune Global Equity Fund A Acc GBP £1,000 £50 Reptune Global Equity Fund A Acc GBP £1,000 £50 Reptune Global Equity Fund A Acc GBP £1,000 £50 Reptune Global Equity Fund A Acc GBP £1,000 Reptune Global Equity Fund A Acc GBP £	£250,000
Neptune European Opportunities Fund C Inc GBP £250,000 No minimum Not available	£250,000
Neptune European Opportunities Fund C Acc GBP HGD £250,000 No minimum Not available	£250,000
Neptune European Opportunities Fund D Acc GBP HGD £100m No minimum Not available	£100m
Neptune European Opportunities Fund D Acc GBP £100m No minimum Not available	£100m
Neptune European Opportunities Fund E Inc GBP £50m No minimum Not available	£50m
Neptune Global Alpha Fund A Acc GBP £1,000 £50 £50	£1,000
Neptune Global Alpha Fund C Acc GBP £250,000 No minimum Not available	£250,000
Neptune Global Equity Fund A Acc EUR €1,000 €50 Not available	€1,000
Neptune Global Equity Fund A Acc GBP £1,000 £50 £50	£1,000
Neptune Global Equity Fund A Acc USD \$1,500 \$75 Not available	\$1,500
Neptune Global Equity Fund A Inc GBP £1,000 £50 £50	£1,000
Neptune Global Equity Fund B Acc GBP £1,000 £100 £100	£1,000
Neptune Global Equity Fund C Acc EUR €250,000 No minimum Not available	€250,000

	Neptune Global Equity Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
	Neptune Global Equity Fund C Inc GBP	£250,000	No minimum	Not available	£250,000
	Neptune Global Income Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
	Neptune Global Income Fund F Acc GBP	£250,000	No minimum	Not available	£250,000
	Neptune Global Income Fund C Inc GBP	£250,000	No minimum	Not available	£250,000
	Neptune Global Income Fund F Inc GBP	£250,000	No minimum	Not available	£250,000
	Neptune Income Fund A Acc GBP	£1,000	£50	£50	£1,000
	Neptune Income Fund A Inc GBP	£1,000	£50	£50	£1,000
	Neptune Income Fund B Inc GBP	£1,000	£100	£100	£1,000
	Neptune Income Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
	Neptune Income Fund C Inc GBP	£250,000	No minimum	Not available	£250,000
	Neptune India Fund A Acc USD	\$1500	\$75	Not available	\$1500
	Neptune India Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
	Neptune India Fund C Acc USD	\$375,000	No minimum	Not available	\$375,000
	Neptune Japan Opportunities Fund A Acc GBP	£1,000	£50	£50	£1,000
	Neptune Japan Opportunities Fund A Acc USD	\$1,500	\$75	Not available	\$1,500
	Neptune Japan Opportunities Fund B Acc GBP	£1,000	£100	£100	£1,000
<u>©</u>	Neptune Japan Opportunities Fund C Acc USD	£250,000	No minimum	Not available	£250,000
9	Neptune Japan Opportunities Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
sp	Neptune Japan Opportunities Fund D Acc GBP	£100m	No minimum	Not available	£100m
Ē	Neptune Latin America Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
ent	Neptune Russia & Greater Russia Fund A Acc EUR	€1,000	€50	Not available	€1,000
it m	Neptune Russia & Greater Russia Fund A Acc GBP	£1,000	£50	£50	£1,000
š	Neptune Russia & Greater Russia Fund A Acc USD	\$1,500	\$75	Not available	\$1,500
ē	Neptune Russia & Greater Russia Fund C Acc EUR	€250,000	No minimum	Not available	€250,000
Neptune Investment Funds (OEIC)	Neptune Russia & Greater Russia Fund C Acc USD	\$375,000	No minimum	Not available	\$375,000
Nep	Neptune Russia & Greater Russia Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
	Neptune UK Mid Cap Fund A Acc GBP	£1,000	£50	£50	£1,000
	Neptune UK Mid Cap Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
	Neptune UK Mid Cap Fund C Inc GBP	£250,000	No minimum	Not available	£250,000
	Neptune UK Mid Cap Fund D Acc GBP	£100m	No minimum	Not available	£100m
	Neptune UK Opportunities Fund A Acc GBP	£1,000	£50	£50	£1,000
	Neptune UK Opportunities Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
	Neptune UK Opportunities Fund C Inc GBP	£250,000	No minimum	Not available	£250,000
	Neptune UK Opportunities Fund D Acc GBP	£100m	No minimum	Not available	£100m
	Neptune US Income Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
	Neptune US Income Fund C Inc GBP  Neptune US Opportunities Fund A Acc EUR	£250,000 €1,000	No minimum €50	Not available  Not available	£250,000
	Neptune US Opportunities Fund A Acc GBP	£1,000	£50	£50	€1,000
	Neptune US Opportunities Fund A Acc GBP	\$1,500	\$75	Not available	£1,000 \$1,500
	Neptune US Opportunities Fund B Acc EUR	€1,000	€100	Not available	€1,000
	Neptune US Opportunities Fund B Acc GBP	£1,000	£100	£100	£1,000
	Neptune US Opportunities Fund C Acc USD	\$250,000	No minimum	Not available	\$250,000
	Neptune US Opportunities Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
	Neptune US Opportunities Fund D Acc GBP	£100m	No minimum	Not available	£100m

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unds II (OEIC

Neptune Investment Funds IV (OEIC)

**Unit Trusts** 

Neptune Emerging Markets Fund C Acc GBP	£250,000	£100	Not available	£250,000
Neptune Global Smaller Companies Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
Neptune Global Technology Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
Neptune Japan Equity Fund C Acc EUR HGD	€250,000	No minimum	Not available	€250,000
Neptune Japan Equity Fund C Acc GBP	£250,000	No minimum	Not available	£250,000
Neptune Japan Equity Fund C Acc GBP HGD	£250,000	No minimum	Not available	£250,000
Neptune Japan Equity Fund C Acc USD HGD	\$375,000	No minimum	Not available	\$375,000
Neptune Japan Equity Fund D Acc GBP	£100m	No minimum	Not available	£100m
Neptune Balanced Fund A Acc GBP	£1,000	£50	£50	£1,000
Neptune Balanced Fund A Inc GBP	£1,000	£50	£50	£1,000
Neptune Balanced Fund C Acc GBP	£250,000	£100	Not available	£250,000
Neptune Balanced Fund C Inc GBP	£250,000	£100	Not available	£250,000
Neptune Balanced Fund D Acc GBP	£100m	No minimum	Not available	£100m
Neptune Quarterly Income Fund C Acc GBP	£250,000	£100	Not available	£250,000
Neptune Quarterly Income Fund C Inc GBP	£250,000	£100	Not available	£250,000



# How do I place a deal?

#### Which telephone number do I call to place a deal?

Please call 0800 587 5051 (or +44 (0)1268 443 920 for international clients) and then complete an application form. Our office is open from 9am until 5pm (UK time) on normal business days in London.

### Where do I send my application form?

You can either ask your financial adviser to send your application on your behalf or send it directly to: Neptune Investment Management Limited, PO Box 9004, Chelmsford CM99 2WR.

### How do I pay for my Investment?

#### **GBP Shares and Units**

Please send a cheque made payable to Neptune Investment Management Ltd and/or a Direct Debit form, with your application form, to Neptune Investment Management Ltd, PO Box 9004, Chelmsford, CM99 2WR.

#### **EUR Shares**

Please send your payment by electronic transfer to the below bank details: HSBC

Sort Code: 40-05-15
Account Number: 69530446
SWIFT Code: MIDLGB22
Account Name: Neptune
Investment Management Ltd
Euro Dealing Account
Account Number: 69530446
IRAN:

GB49MIDI 40051569530446

# **USD Shares**

Please send your payment by electronic transfer to the below bank details: HSBC

Sort Code: 40-05-15
Account Number: 695295
SWIFT Code: MIDLGB22
Account Name: Neptune
Investment Management Ltd
USD Dealing Account
Account Number: 69529580

IBAN:

GB54MIDL40051569529580

# **GBP Shares**

Please send your payment by electronic transfer to the below bank details: HSBC Bank Plc

**Account Number:** 400250 21409379

**SWIFT Code:** MIDLGB22 **Account Name:** NIM GBP

IBAN:

GB10MIDL40025021409379 **Location:** GB

# When will my investment in the Regular Savings Plan start? (Not available on EUR or USD share classes)

If you would like your investment to start as soon as possible, you should send a cheque for your first instalment. Your investment will start as soon as we receive your application. If you do not enclose a cheque with your application but a completed direct debit form instead, we will collect and invest your first subscription on the first business day of the following month.

However, if we receive an application in the second half of the month this may not allow sufficient time for us and your bank to process the Direct Debit instruction for collection on that date. For example, if we receive an application on 14 May, this will mean the investment starts on 1 June, but if we receive an application on 28 May this will mean the investment starts on 1 July. Unfortunately, we cannot be more precise on the cut-off point as this will depend mainly on the response of your bank.

#### When will my Direct Debit be collected?

We will collect your Direct Debit on the first business day of each month. We will continue to collect subscriptions from you until you write to us to tell us to stop. You should also remember to cancel the Direct Debit mandate with your bank if you do not wish to subscribe again.

#### Can I change the amount of my regular investment?

You may increase or decrease the amount of your regular investment, within the limits set for the fund or the ISA/ JISA, by sending written instructions to us at our address. You may suspend or stop making investments at any time. The plan will remain open, as long as you leave the minimum level of investment required for the fund in your plan.

#### Can I change my mind about my investment?

We have, at our discretion, decided to offer investors, who received advice, the ability to cancel investments. If you received advice we will send you a Cancellation Form shortly after receiving your application explaining your rights in more detail (including when it begins and ends and how to exercise it). Requests to exercise your right to cancel should be made by sending this Cancellation Form to Neptune Investment Management Ltd, PO Box 9004, Chelmsford, CM99 2WR. Should you change your mind, you will be able to cancel your application within 14 days of receipt of the Cancellation Form. Neptune does not charge a fee for exercising your right to cancel, however, cancelling your investment could mean a loss due to adverse market and currency movements.

If you do not exercise your right to cancel within the 14 day period, any termination of your investment will be treated as a sale of your investment. You can sell all or part of your investment at any time and the value you receive will reflect any change in the fund price since the day you invested. However, we may not be able to send you payment for the sale proceeds until we have received all anti-money laundering documentation from you. Our anti-money laundering procedures are explained on page 14. Until the necessary documentation has been received, we will hold any such payments and no interest will be paid.

#### How do you look after my money?

The UK financial services industry regulator, the Financial Conduct Authority (FCA), has specific requirements in place in relation to the protection of client money when buying and selling shares and units in funds. When you invest in or redeem from Neptune funds, we can potentially hold your money without it being treated as client money for one day. During this period, the money is not protected in the unlikely event that Neptune becomes insolvent. Neptune's full client money policy is set out in the respective fund prospectuses, pursuant to which investors shall be deemed to have agreed that we may operate such an arrangement.

# **Taxation**

#### What tax regime are the funds subject to?

The funds themselves are exempt from Capital Gains Tax (CGT). However, you may have to pay CGT personally if you sell an investment for more than you paid for it. See below for further information.

The funds are taxable on their income (other than UK dividends), after paying management expenses. The tax rate is 20% but in practice most of the funds will pay no or little tax. The funds' distributions carry tax credits.

#### Will you tell me what tax has been paid on the income from my investment?

We will send you a tax voucher twice a year. If you hold income shares or units, this will provide you with details of the net distribution sent to you. If you hold accumulation shares or units, the voucher will provide you with details of the net distribution reinvested. In both cases it will show you the tax paid on the income distribution.

### What are my tax liabilities?

Your tax liabilities depend on your own personal situation and where your investments are located. If you are in any doubt as to your tax position you should contact a financial adviser.

#### **Capital Gains Tax**

If you are a UK investor and your total annual financial gains from all investments that are liable to CGT come to less than a specified amount (this is known as 'the annual CGT exemption amount') you will not pay any CGT. However, any gains you make that are over the exemption amount will be subject to CGT. If you are a higher or additional rate tax payer you will pay a higher rate of CGT. Please visit HMRC's website at www.hmrc.gov.uk/cgt to check the latest rates and exemptions limits.

#### Income tax

For UK investors in the funds that pay income distributions, basic and starting rate tax payers should not pay any further tax. Higher and additional rate tax payers will have a further tax liability on non-ISA investments.

If you invest in the funds through a ISA or JISA, there is no tax liability on income payments and any capital appreciation made is free from capital gains tax. You should be aware that the Government has given no guarantee that such favourable tax treatments will be maintained.

# Inter-Governmental Agreement (IGA)

Tax regulations require us to collect information about each investor's tax status/residency. These details are collected in the relevant Application forms, where you will need to complete all sections as directed. In certain circumstances (including if we do not receive a valid self-certification from you) we may be obliged to share information on your account with HMRC. If you have any questions about your tax residency, please contact your financial adviser. Should any information provided change in the future, please ensure you advise us of the changes promptly.

# Investing through an ISA

#### What is an ISA?

The Neptune Investment Management Limited Individual Savings Account (ISA) is a product which allows investors to invest in our funds in a tax-free wrapper. It is classified as a Stocks & Shares ISA. To invest in our ISA you must be a UK resident for tax purposes and 18 years of age.

The minimum age of investment into a Stocks & Shares ISA is 18 years. A ISA cannot be held in an adult's name on behalf of a child.

### What types of ISA are there and how much can I invest?

There are two types of Individual Savings Accounts (ISAs), the Stocks and Shares ISA and the Cash ISA, which you can hold with different providers. Neptune offers a Stocks & Shares ISA only. The total annual investment allowance in a ISA is currently £20,000. Under the rules this can be divided between a Stocks and Shares ISA and a Cash ISA in any proportion.

If you choose to pay by Direct Debit (regular savings) into our ISA, subscriptions will be collected until you inform us otherwise in writing. This means that your ISA will automatically be rolled over from one tax year to another.

### Can I transfer my existing ISA to you?

You can transfer an existing Stocks and Shares ISA to us from another manager.

You can transfer the whole, but not part, of a Stocks and Shares ISA to us during the same tax year that you have subscribed to it. You may transfer to us all or part of earlier years' Stocks and Shares ISAs. You must send the transfer authority form with your application.

You can transfer an existing Cash ISA to a Stocks and Shares ISA with us. Transfers are treated as if the money had initially been paid into a Stocks and Shares ISA and therefore the applicable allowance for a Cash ISA is available again for use in this tax year so long as you do not exceed the total allowance of £20,000. You can transfer the whole, but not part, of a Cash ISA to us during the same tax year that you have subscribed to it. You may transfer to us all or part of earlier years' Cash ISAs. You must send a transfer authority form with your application.

You should not withdraw the money from your existing Plan Manager and invest in a Stocks and Shares ISA directly with Neptune as it will count against your ISA investment allowance; you must request the transfer by sending us a completed transfer authority form.

# Investing through a JISA

#### What is a Neptune JISA?

The Neptune Investment Management Limited Junior Individual Savings Account (JISA) is a product which allows children under the age of 18 to invest in our funds in a tax-free wrapper. Our product is classified as a Stocks and Shares JISA, for more information on the different types of JISAs available, please see the section below. To invest in our JISA you must be under the age of 18 with your parent/guardian classified as a 'Registered Contact' on the JISA. If you are over the age of 16, you can be your own 'Registered Contact'.

### Who qualifies for a JISA?

In order to qualify for a JISA, the child must be under 18 years of age. Parents, grandparents, friends and anyone else with an interest in the child's financial future can contribute to their JISA and, once the money has been deposited, it will be tax-free year on year.

Once children reach 18 years of age, they are able to withdraw their cash whenever they want without losing any tax benefits. Once children reach 16 years of age, they can elect to manage their account on their own behalf.

#### What types of JISAs are there and how can I invest?

There are two types of JISAs, the Stocks and Shares JISA and the Cash JISA, which you can hold with different providers. Neptune supplies a Stocks & Shares JISA only. The total annual investment allowance in a JISA is currently £4,260. If you hold both types of JISA, your investment can be divided between each type with any proportion. However, the total investment must not exceed £4,260 in any one tax year. Furthermore, please note that in a JISA, you can only invest in accumulation shares/units as all monies must stay within the account.

If you choose to pay by Direct Debit (regular savings plan) into our JISA, subscriptions will be collected until you inform us otherwise in writing. This means that your JISA will automatically be rolled over from one tax year to another.

## Can I transfer my existing JISA to you?

You can transfer an existing Stocks and Shares JISA to us from another manager.

You can transfer the whole, but not part, of a Stocks and Shares JISA to us during the same tax year that you have subscribed to it. You may transfer to us all or part of earlier years' Stocks and Shares JISAs. You must send the transfer authority form with your application.

You can transfer an existing Cash JISA to a Stocks and Shares JISA with us. Transfers are treated as if the money had initially been paid into a Stocks and Shares JISA and therefore the applicable allowance for a Cash JISA is available again for use in this tax year so long as you do not exceed the total allowance of £4,260. You can transfer the whole, but not part, of a Cash JISA to us during the same tax year that you have subscribed to it. You may transfer to us all or part of earlier years' Cash JISAs. You must send a transfer authority form with your application.

You should not withdraw the money from your existing Plan Manager and invest in a Stocks and Shares JISA directly with Neptune as it will count against your JISA investment allowance; you must request the transfer by sending us a completed transfer authority form.

# Additional Information

#### Who do I complain to if I am not satisfied with the service I receive?

You can write to the Complaints Department, Neptune Investment Management Limited, PO Box 9004, Chelmsford CM99 2WR. Our complaints procedure requires us to resolve complaints promptly and normally within eight weeks. A copy of our complaints procedure is available from us on request. If you are still unsatisfied following our review of the complaint you also have the right to refer your complaint directly to the Financial Ombudsman Service at Exchange Tower, London E14 9SR. If we are unable to meet any of our liabilities to you, you may be entitled to compensation under the Financial Services Compensation Scheme. This is not guaranteed and depends on the type of business and the circumstances of the claim. Most types of investment business are covered for 100% of the first £50,000. A statement detailing your rights to compensation is available on request.

#### **Our service**

We will buy or sell shares and units in our funds for you but we do not offer advice on whether they are suitable.

We have procedures in place to enable us to deliver the best possible results for our investors when dealing with instructions for them under this agreement. For this purpose we have introduced a Best Execution policy. This policy requires us to consider various factors in deciding how to carry out a client order. These include price, cost, speed, likelihood of execution and settlement, size, nature and other relevant matters. Ordinarily, we will consider price to be the most important factor for you, as you are classified as a Retail Client. By signing the application form, you consent to our Best Execution policy. We will monitor the effectiveness of our Best Execution policy and will notify you of any material changes to this when they apply to you. Under this agreement you will be classified as a Retail Client for the purposes of the FCA Rules.

#### **Conflicts of interest**

We operate a Conflicts of Interest policy designed to identify, manage and control any possible conflicts relating to our business and our relationship with our investors. We do not consider that we have any conflicts of interest which would have a material impact on you. A copy of our Conflicts of Interest policy explaining the situations where conflicts of interest may arise and how we will deal with them are available on request.

#### **Money laundering**

We are required by law to take adequate precautions to prevent our funds and products being used to conceal, retain or transmit money which is the proceeds of criminal conduct. Criminal conduct may include, but is not limited to, drug trafficking, terrorist activity and tax evasion.

To ensure compliance with UK Anti-Money Laundering Regulations, we may request additional information from you to verify your identity and permanent residential address. This could require you to provide us with items such as your passport, driving licence, utility bills etc. If this is the case, we will contact you to request the specific information we need from you. You will need to provide either original documents or original certified true copies which are certified by an authorised financial adviser, bank manager, accountant etc. when you buy or sell investments. We may seek to confirm such information by searching electronic registers which are made available for this purpose. Where we search electronic registers, this may cause a record of the search to be retained by the company which operates the register. We will supply you with details of such firms we have used, on request.

We reserve the right to refuse to deal, or to cancel transactions, where we consider, at our absolute discretion, that satisfactory evidence has not been supplied to us to enable us to meet the requirements of Anti-Money Laundering Law and Regulation. We also reserve the right to refuse to accept instructions to transmit any proceeds from your investment to a third party.

#### **Data protection**

All personal information provided by you will be held in confidence, in accordance with data protection legislation. As the data controller, Neptune is responsible for determining the purposes of processing. As such we will hold the information mainly for the purpose of processing and administering your investments. We will not use confidential information, including your date of birth and national insurance number for any other purpose.

We may transfer personal data about you to any third parties which provide services to the fund manager or ISA/JISA manager or act as the fund manager's or ISA/JISA manager's agents. These may be located in any country, including countries outside the European Economic Area, which may not offer the same level of data protection laws. However at all time we will take all reasonable steps necessary to ensure that your data is treated securely and in accordance with data protection legislation.

Neptune's full privacy notice is available on our website or is available on request by contacting the data protection officer (DPO) who is responsible for overseeing questions in relation to data protection. The DPO can be contacted at: ComplianceGroupEmail@neptune-im.co.uk or you can write to the DPO at:

Data Protection Officer

Neptune Investment Management
3 Shortlands

London
W6 8DA

Subject to your consent, we may also share your personal information with our associates and use the information for the purpose of marketing products and services to you from time to time.

By transacting with Neptune, you authorise us to disclose to regulators and government agencies all information required by law or the regulations.

### **Amendment and termination**

We will give you at least 30 business days' notice of any amendments to these Terms which affect our agreement with you. There will be no requirement to seek the consent of any third party to amend the client agreement. Other than the ISA and JISA, either party may terminate the client agreement, with immediate effect, at any time by giving the other notice in writing. The Agreement will automatically terminate when we receive notification of your death if you are a sole holder. Any termination will not affect the completion of transactions already initiated and will require the settlement of any outstanding transactions and the payment of any charges and other amounts due. If at any time any one or more of the provisions of these Terms is or becomes invalid, illegal or unenforceable in any respect under any law or regulations, the validity, legality and enforceability of the remaining provisions of the client agreement shall not be in any way affected or impaired.

#### **Cancellation**

In certain circumstances you will have the right to cancel your ISA or JISA within 14 days of receiving notice of your cancellation rights from us. If you exercise your right to cancel, any money paid to us will be repaid to you (after we have deducted the amount, if any, by which the value of the investments has fallen). If you cancel your ISA or JISA following transfer from another manager we will only repay money to you, not to your previous manager. NB: JISA - If you exercise your rights to cancel, the proceeds would be made payable to the Child.

#### Who is the Plan Manager for my Regular Savings Plan and ISA/JISA?

Neptune Investment Management Limited manages your plan on your behalf, on an execution-only basis, which means that we do not offer you investment advice. This means that we will only act on the written instructions contained in your application form and any subsequent written instructions received from you.

#### Who looks after the assets of the funds?

The depositary/trustee for the funds is State Street Trustees Limited, 525 Ferry Road, Edinburgh EH5 2AW.

#### Who deals with the administration and registration?

Administration and registration of the funds is managed by DST Financial Services Europe Ltd, PO Box 9004, Chelmsford CM99 2WR.

#### Who values the funds?

Daily prices are calculated by State Street Bank and Trust Company, 20 Churchill Place, London E14 5HJ.

## Who is the auditor for the funds?

The auditor for the funds is Ernst & Young, 1 More London Place, London SE1 2AF.

## **Governing law**

These terms are governed by the laws of England and Wales and are subject to the exclusive jurisdiction of the English courts. We will communicate with you in English.

