

SUPPLEMENTARY INFORMATION DOCUMENT

HOW DO I CONTACT BNY MELLON?

Our contact details are:

BNY Mellon Fund Managers Limited
Client Service Centre
PO Box 366
Darlington
DL1 9RF

Telephone: 0800 614 330 (freephone in the UK)
or +44 (0)20 3528 4002 (outside the UK)
email: clientservices@bnymellon.com

WHO REGULATES BNY MELLON FUND MANAGERS LIMITED?

BNY Mellon Fund Managers Limited is authorised and regulated by the FCA. The FCA address is set out below:
The Financial Conduct Authority
25 The North Colonnade
Canary Wharf, London E14 5HS

HOW DO YOU CLASSIFY ME AS AN INVESTOR?

Under the Financial Conduct Authority Conduct of Business rules we are required to classify our investors. We, BNY Mellon Fund Managers Limited, classify you as a Retail Client unless otherwise notified. This means that you will have the maximum amount of protection available for complaints, compensation and will receive information in a straightforward way. However some clients e.g. professionals may not necessarily have the same rights under the Financial Ombudsman Service and the Financial Services Compensation Scheme. Further details may be found on our website - www.bnymellonim.co.uk under Client Classification.

WHAT IS YOUR COMPLAINT PROCESS?

Should you wish to complain about any aspect of the service you have received, you should, in the first instance contact the Client Services team using the contact details above.

A copy of our complaints handling procedure is available on request. If your complaint is not resolved to your satisfaction you have the right to refer your complaint to:

The Financial Ombudsman Service
Exchange Tower
London E14 9SR
Consumer Helpline: 0800 023 4567
E-mail: complaint.info@financial-ombudsman.org.uk

CAN I CANCEL MY APPLICATION IN BNY MELLON FUND MANAGERS LIMITED?

You have the right to cancel your investment if you received advice from an independent financial adviser or other professional adviser permitted to give financial advice under the FCA regulations.

You have 14 days in which to exercise your right to cancel. If you want to cancel your investment you should send signed cancellation instructions, quoting your deal reference number(s) to BNY Mellon Fund Managers Limited, Client Service Centre, PO Box 366, Darlington, DL1 9RF. If you exercise your right to cancel your investment you are entitled to receive back your investment amount without incurring any charges that may have been deducted from your initial investment. Please be aware that if the value of your investment has fallen due to market movements by the time we receive your cancellation instruction, we will deduct an amount equal to the fall in value before returning it to you. The deal will be carried out at the next available valuation point following receipt of your cancellation.

For ISA Investors

If you choose to cancel your ISA investment within the cancellation period, your current year ISA subscription will be deemed 'void', therefore allowing you to utilise the subscription with another ISA manager. However, if you fail to cancel within the 14 day cancellation period, your ISA would be sold and you will be unable to subscribe to a stock and shares ISA with another ISA manager in the current tax year.

If we receive your cancellation after the cancellation notice period allowed has expired, we will treat the cancellation as a standard instruction to sell. We will sell your holding using the price at the next available valuation point and return the proceeds less any charges that may have been deducted from your initial investment.

We will assume that you did not receive advice if your investment instruction does not include the name and address details of your financial adviser.

This notice deals with your statutory right to cancel and does not affect your common law right to withdraw an order, application or proposal before it has been accepted.

CLIENT MONEY

Any cash which we hold on your behalf as client money will be held at an appropriately regulated bank or institution of our choice in the UK in accordance with our obligations under the FCA's client money rules. No interest will be paid on such cash although we reserve the right to do so.

Any such bank or institution will hold the cash on our behalf in a trust account separate to any account used to hold money belonging to us in our own right. We conduct ongoing due diligence in relation to any bank or institution with whom we deposit cash on behalf of our clients.

To the extent we are permitted to exclude liability under law or regulation, we will not be responsible for any acts or omissions of the bank or institution we may appoint to hold client money.

If the bank or institution where your money is held becomes insolvent, we may or will be treated as an unsecured creditor by the bank or institution and, subject to the insolvency laws of the UK and any other relevant jurisdiction, we will have a claim on behalf of our clients. If however the bank or institution cannot repay all of its creditors, any shortfall may have to be shared pro rata between them. You may also be entitled as an individual to claim from the Financial Services Compensation Scheme up to £85,000 in respect of the total cash you hold directly and indirectly within the failed bank or institution.

If we run into financial difficulty and cannot meet our obligations, your cash will not be available to our creditors. You are also covered by the Financial Services Compensation Scheme. You may be entitled to compensation from this scheme. Further information is available from the Financial Services Compensation Scheme <http://www.fscs.org.uk>